

## Cancellation and Refund Policy

Effective Date: May 1, 2023

Thank you for choosing to support The Valor Strong Foundation. We appreciate your commitment to our mission. This Cancellation and Refund Policy outlines the terms and conditions under which cancellations and refunds are processed.

### 1. **Donations and Contributions:**

1.1 The Valor Strong Foundation accepts donations and contributions from individuals and organizations to support its charitable initiatives.

1.2 Donations made to The Valor Strong Foundation are considered non-refundable. Once a donation has been processed, it cannot be canceled or refunded.

### 2. **Event Registrations:**

2.1 If you have registered for an event organized by The Valor Strong Foundation, the following policies apply:

2.1.1 Cancellation requests must be submitted in writing to [bryan@valorstrong.us](mailto:bryan@valorstrong.us) no later than 30 days before the event date.

2.1.2 Cancellations made within 29 days of the event are not eligible for a refund.

2.1.3 A processing fee of 6% may be deducted from the refund amount.

### 3. **Merchandise Purchases:**

3.1 If you have purchased merchandise from The Valor Strong Foundation, the following policies apply:

3.1.1 Cancellation requests for merchandise orders must be submitted within (5) days of placing the order.

3.1.2 If the merchandise has already been shipped, the customer is responsible for return shipping costs.

3.1.3 Refunds will be issued once the returned merchandise is received and inspected, minus any applicable restocking fees.

### 4. **Membership Fees:**

4.1 Memberships with The Valor Strong Foundation are subject to specific terms outlined in the membership agreement.

4.2 Cancellation requests for memberships must be submitted in accordance with the terms specified in the membership agreement.

4.3 Refunds for membership fees are subject to the terms and conditions outlined in the membership agreement.

### 5. **Processing Time:**

5.1 Please allow 7-10 days for the processing of refunds.

5.2 Refunds will be issued in the original form of payment whenever possible.

6. **\*\*Contact Information:\*\***

6.1 For all cancellation and refund inquiries, please contact us at [bryan@valorstrong.us](mailto:bryan@valorstrong.us) or by phone 713.345.0223.

6.2 Please include your name, contact information, and details of the transaction in all communication.

7. **\*\*Policy Changes:\*\***

7.1 The Valor Strong Foundation reserves the right to modify or update this Cancellation and Refund Policy at any time.

7.2 Changes to the policy will be effective immediately upon posting on our website.

By making a donation, registering for an event, purchasing merchandise, or becoming a member, you acknowledge that you have read, understood, and agreed to the terms and conditions of this Cancellation and Refund Policy.

Thank you for your support.

The Valor Strong Foundation